

March 10, 2020
Invoice Number: 5687910031020
Account Number: **8448 30 074 5687910**
Security Code: **2607**
Service At: 1422 ELECTRIC AVE
TWCBC
VENICE CA 90291-3734

Auto Pay Notice**Contact Us**

Visit us at SpectrumBusiness.net
Or, call us at 1-866-772-4948

Summary

*Service from 03/10/20 through 04/09/20
details on following pages*

Previous Balance	173.10
Payments Received -Thank You!	-173.10
Remaining Balance	\$0.00
Spectrum Business™ Internet	90.00
Spectrum Business™ Voice	61.95
Taxes, Fees and Charges	21.15
Current Charges	\$173.10
<i>YOUR AUTO PAY WILL BE PROCESSED 03/27/20</i>	
Total Due by Auto Pay	\$173.10

SPECTRUM BUSINESS NEWS

Add TV & make wait times more entertaining. Spectrum Business TV creates a better experience for your customers with over 45 top channels for only \$24.99/mo. when bundled. Call 1-844-970-0648 to take advantage of this limited time offer. Expires 4/13/2020.

Overpaying for mobile service? Grab your current mobile bill, then visit SpectrumMobile.com to see how much you can save in 3 easy steps with the Spectrum Mobile Savings Calculator. Or, call 1-855-443-9956 to learn more about how much you can save with Spectrum Mobile.

**Thank you for choosing Spectrum Business.**

To avoid a late fee, the BALANCE must be paid by the DUE DATE. We appreciate your prompt payment and value you as a customer.

Auto Pay. Thank you for signing up for auto pay. Please note your payment may be drafted and posted to your Spectrum Business account the day after your transaction is scheduled to be processed by your bank.



4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652
8448 3000 NO RP 10 03112020 NNNNNNNN 01 990878

OPEN TEMPLE
ATTN KRISTEN HUDSON
1422 ELECTRIC AVE
VENICE CA 90291-3734

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TIME WARNER CABLE
PO BOX 60074
CITY OF INDUSTRY CA 91716-0074

844830074568791000173104



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Charge Details

Previous Balance		173.10
Credit Card Payment	02/28	-173.10
Remaining Balance		\$0.00

Payments received after 03/10/20 will appear on your next bill.

Service from 03/10/20 through 04/09/20

Spectrum Business™ Internet

Spectrum Business	90.00
Internet Pro - 100mbps	
Modem	0.00
Business WiFi (lan)	0.00
	\$90.00

Spectrum Business™ Internet Total \$90.00

Spectrum Business™ Voice

Phone number (310) 821-1414	
Business Class Phone	56.95
Voicemail	5.00
	\$61.95

For additional call details,
please visit spectrumbusiness.net.

Spectrum Business™ Voice Total \$61.95

Taxes, Fees and Charges

Federal Subscriber Line Charge	6.50
E911 Surcharge	0.30
Universal LifeLine Tel Serv Surcharge	2.30
CA Relay Service & Comm. Device Fund	0.24
High Cost Fund Surcharge A	0.17
CASF and High Cost B Surcharge	0.27
Federal Universal Svc Recovery Fee	3.32
CTF - CA Teleconnect Fund	0.38
Utility Users Tax-telecommunication	6.78

Taxes, Fees and Charges Continued

Regulatory Cost Recovery Fee	0.89
Taxes, Fees and Charges Total	\$21.15

Current Charges	\$173.10
Total Due by Auto Pay	\$173.10

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Notice - Nonpayment of any portion of your cable television, high-speed data, and/or Digital Phone service could result in disconnection of any of your Spectrum provided services.

Broadcast TV Surcharge - The Broadcast TV Surcharge is a fee reflecting charges assessed to Spectrum by the owners of local broadcast and local "network-affiliated" TV stations.

Authorization to Convert your Check to an Electronic Funds Transfer Debit - If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgment and acceptance of this policy and its terms and conditions.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Franchise Administrator - City of Los Angeles, Information Technology Agency 200 N Main St, City Hall East, 14th Floor, Los Angeles CA 90012 Telephone and TDD: 3-1-1 One Call To City Hall or <http://www.lacity.org>

Complaint Procedures - You have 60 days from the billing date to register a complaint if you disagree with your charges.

Continued on the next page....

Visit Spectrum.com/stores for store locations. For questions or concerns, visit Spectrum.net/support



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Phone Provider - Time Warner Cable Information Services (California), LLC

Billing - This bill is now due and payable; it becomes subject to a late payment charge if not paid within 15 calendar days of presentation date. Should you question this bill, please request an explanation from Time Warner Cable Information Services (California), LLC.

If you believe you have been billed incorrectly you may file a complaint with the California Public Utilities Commission, Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102. To avoid having service disconnected, payment of the disputed bill should be made "under protest" to the CPUC or payment arrangements should be made agreeable to the CLEC pending the outcome of the Commission's Consumer Affairs Branch review. The Consumer Affairs Branch shall review the basis of the billed amount, communicate the results of its review to the parties and inform you of your recourse to pursue the matter further with the Commission.



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MAKE WAIT TIMES MORE ENTERTAINING.

ADD TV AND CREATE A BETTER CUSTOMER EXPERIENCE.

ADD SPECTRUM BUSINESS TV

from

\$ **24**⁹⁹
/mo for
12 mos when
bundled[‡]

NO CONTRACTS

45+ channels with FREE HD

- ✓ Top sports, entertainment and news channels
- ✓ Local channels included
- ✓ Reliable service in any weather, unlike satellite TV



Upgrade your waiting room today with Spectrum Business TV.

Call 1-855-790-7073

or visit business.spectrum.com

Offer Expires: 4/13/20

Limited-time offer; subject to change. Qualified Spectrum Business customers only. Must not have subscribed to applicable services w/ in the last 30 days & have no outstanding obligation to Charter. ‡\$24.99 TV offer is for 12 mos. when bundled w/ Internet or Voice & incl. Spectrum Business TV. Taxes, fees and surcharges (bdcst surcharge up to \$13.50 mo.) extra and subject to change during and after the term; installation, equipment and additional services are extra. Number of channels may vary. Standard pricing applies after promo. period. Services subject to all applicable service terms & conditions, which are subject to change. Services & promo. offers not avail. in all areas. Installation & other equipment taxes & fees may apply. Restrictions apply. Call for details. © 2020 Charter Communications, Inc.

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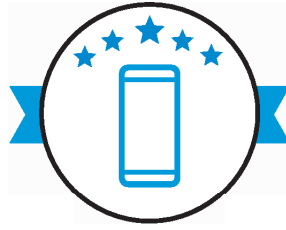
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TAKE YOUR BUSINESS ANYWHERE WITH SPECTRUM MOBILE.

ADD SPECTRUM MOBILE UNLIMITED DATA PLAN

\$

45

/mo
per line*

OR GET OUR
BY THE GIG
DATA PLAN
\$14
per mo
per line**

NO CONTRACTS

NO ADDED TAXES, FEES OR LINE CHARGES

- ✓ Spectrum Mobile delivers the fastest overall speeds and is the most reliable, coast to coast*
- ✓ Get unlimited **FREE** talk and text
- ✓ Keep your phone* or trade it in and get our best trade-in offer plus an extra \$100**
- ✓ Keep your current number



Small Business Owners can save \$700/year on average.*

**Visit SpectrumMobile.com/calculator
and see how much you can save.**



Switch to Spectrum Mobile

Call 1-855-213-9747

Offer subject to change; valid to qualified business customers who have no outstanding obligation to Charter. Spectrum Business Internet Subscription required. Restrictions apply. *Unlimited: After 20 GB per line, you may experience reduced speeds for the rest of the bill cycle. Unlimited plans include up to 5 GB mobile hotspot use per line during a billing cycle, with speeds reduced down to a maximum of 600 Kbps for mobile hotspot use after 5 GB for the rest of the billing cycle for that line. For details, go to Spectrum.com/mobile-broadband. **By the Gig: With the "By the Gig" data option, you will be charged \$14.00 each month in advance for each line of Service. Each line gets one gigabyte (GB) of data that can be shared among all By the Gig lines on the same account. If all of the By the Gig lines on the account collectively exceed the initial 1 GB allocated to each line, an additional GB of shared data is automatically added to the account and you'll pay an additional \$14.00 per GB, whether you use the entire gigabyte or not. For details, go to Spectrummobile.com/plans. +Valid on select devices compatible with the Spectrum Mobile network. Devices must be unlocked prior to activation. Visit spectrummobile.com/byod to check compatibility and confirm your device is unlocked. Restrictions apply. Subject to change. ++Promotion requires trade-in of qualifying device, switch to Spectrum Mobile service plan, porting of current number, new phone purchase, and activation. If new phone paid in full, credit applied to purchase. If new phone financed, credit applied to bill in pro-rated increments for the duration of the Device Payment Plan. For details go to mobile.spectrum.com/trade-in-terms for full terms and conditions. "Fastest Overall Speed" claim based on Nielsen Mobile Performance cellular and WiFi speed test results for Spectrum, Verizon, AT&T, T-Mobile and Sprint mobile customers in Spectrum service area from 01/01/19 to 09/27/19. Restrictions apply. Subject to change. *Based on information provided by more than 140,000 consumers as of 10/16/19. Services not available in all areas. Applicable taxes and regulatory fees are included in the monthly recurring charge. Applicable taxes on equipment sales are billed separately. Per-line activation charge applies. Subject to Return Policy. Pricing subject to change. Auto-pay required. Services subject to all applicable service terms and conditions. For details, go to Spectrum.com/policies/mobile-terms for full terms and conditions. Spectrum Mobile customers who disconnect all of their other Spectrum Business services will be charged an additional \$20.00 per-month per-line fee. Such customers will be able to access Spectrum WiFi hotspots outside the business, but Spectrum WiFi speeds will be limited to a maximum of 5 Mbps. You can change your rate plan, but you won't be able to add additional lines. ©2020 Charter Communications. All rights reserved.



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